Practice Transformation for Physicians and Health Care Teams Provides:

• An organized approach to guide health care professionals toward the formation of a Patient-Centered Medical Home (PCMH)
• Tools to support health care professionals in the adoption of a Patient-Centered Care approach – all in one place!
• Quick, easy access to a collection of diabetes guidelines and major diabetes research studies
• Expansive compilation of resources to support practice assessment and improvement and to enhance care for people with or at risk for diabetes
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Engage Leadership and Assess Your Practice

- Review leadership tasks
- Identify needs & set priorities
- Align payment policies
Provide Evidence-Based Care

• Principles and limitations of evidence-based decision-making
• Comparative effectiveness research and decision-making
• Numeric presentation of results
• Integrating evidence-based medicine into daily practice
• Resources for evidence-based decision-making
Use Information Systems

- Nine essential functions of an information system
- Manage population health
- Medicare incentive payment programs for providers
Improve Practice Quality

• Transform practices to improve care
• Use evaluation strategies
• Incorporate diabetes programs, services, and physician accreditation
Use Clinical Decision Support

- Diabetes prevention
- Cardiovascular disease risk management
- Diabetes management
- Review national surveys and major clinical research
Practice Team-Based Care

- Benefits of the team in patient-centered care
- What makes a team?
- Team development
- Examples of key elements of team building
- Resources
Enhance Patient-Centered Interactions

• Dimensions of patient-centered care
• Develop a PCMH
• Provide patient education and support
• Address health literacy and numeracy issues
• Build cultural competency
Improve Patient Care Coordination

• Improve referrals and transitions
• Improve communications
• Develop community partnerships
Dr. Mayer

- Wants to improve patient satisfaction scores in his practice
- Visits Practice Transformation and quickly finds information about Patient-Centered Interactions
- Finds tools to share with his colleagues including the 4 Habits Model and the Problem Areas in Diabetes Questionnaire (PAID)
- Begins using the PAID as part of team’s assessment to help elicit patient concerns and customize the treatment plan
- Patient satisfaction scores show a subsequent rise
Amy, R.N.

- Newly assigned to provide insulin instruction and glucometer education to patients in a busy primary care clinic
- Comfortable with these tasks but would like to expand her knowledge base about diabetes management evidence
- Visits the Practice Transformation site and finds the information she needs without a lengthy web search
- Feels more competent working with diabetes patients and contributing as a team member in determining a patient's plan of care
Kathy

- Administrator in a diabetes clinic seeking to support and implement systems change and move toward a PCMH model
- Visits the Practice Transformation site to find an assessment tool to guide her
- In Engage Leadership & Assess Practice, she finds the Assessment of Chronic Illness Care tool
- Determines that her practice could improve in linking patients to community resources and develops a QI project to address this area
Visit Practice Transformation for Physicians and Health Care Teams at:
www.ndep.nih.gov/PracticeTransformation